# INTERNATIONAL STANDARD

ISO/IEC 29102

Third edition 2023-10

Information technology — Office equipment — Method for the determination of ink cartridge yield for colour photo printing with inkjet printers and multi-function devices that contain inkjet printer components



#### ISO/IEC 29102:2023(E)



### **COPYRIGHT PROTECTED DOCUMENT**

© ISO/IEC 2023

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office CP 401 • Ch. de Blandonnet 8 CH-1214 Vernier, Geneva Phone: +41 22 749 01 11 Email: copyright@iso.org Website: www.iso.org

Published in Switzerland

Con	<b>Contents</b> Pa					
Forev	vord		iv			
Intro	ductio	on	<b>v</b>			
1		De				
2	Normative references					
3						
	Terms and definitions					
4	<b>Test</b> 4.1	parameters and conditions Set up				
	4.1	Sample size				
	4.3	Print mode				
	4.4	Print environment				
	4.5	Paper				
	4.6	Maintenance				
	4.7	Test files	7			
5	Test methodology					
	5.1	Testing procedure				
		5.1.1 Flow chart				
		5.1.2 Preparation	8 0			
		5.1.3 Installation of test cartridges 5.1.4 Testing 5.1.4				
		5.1.5 End of cartridge life procedure				
	5.2	Procedure for handling streaks				
		5.2.1 General				
		5.2.2 Nozzle cleaning				
	5.3	Procedure for handling a defective cartridge, print head or printer				
		5.3.1 General				
		5.3.2 Defective cartridge				
		5.3.3 Defective print head 5.3.4 Defective printer				
	ъ.	•				
6	6.1	rmination of the declared yield value and declaration Yield of primary cartridges	10			
	6.2	Yield of supplemental cartridges				
	0.2	6.2.1 General				
		6.2.2 Case 1: supplemental cartridges that have not reached end of life				
		6.2.3 Case 2: supplemental cartridges that have reached end of life once or twice				
	6.3	Test data reporting				
	6.4	Declaration of the yield	15			
Anne	<b>x A</b> (in	nformative) Examples of fade	20			
Anne	<b>x B</b> (in	nformative) Examples of streaks	21			
Anne	Annex C (normative) Test reporting form					
Anne	<b>x D</b> (ir	nformative) Process flowchart	26			
Anne	<b>x E</b> (in	formative) Method for monochrome photo yield determination	28			

#### **Foreword**

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see <a href="www.iso.org/directives">www.iso.org/directives</a> or <a href="www.iso.org/directives">www.iso.org/directives<

ISO and IEC draw attention to the possibility that the implementation of this document may involve the use of (a) patent(s). ISO and IEC take no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, ISO and IEC had not received notice of (a) patent(s) which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at <a href="www.iso.org/patents">www.iso.org/patents</a> and <a href="https://patents.iec.ch">https://patents.iec.ch</a>. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see <a href="https://www.iso.org/iso/foreword.html">www.iso.org/iso/foreword.html</a>. In the IEC, see <a href="https://www.iso.org/iso/foreword.html">www.iso.org/iso/foreword.html</a>. In the IEC, see <a href="https://www.iso.org/iso/foreword.html">www.iso.org/iso/foreword.html</a>.

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 28, *Office equipment*.

This third edition cancels and replaces the second edition (ISO/IEC 29102:2015), which has been technically revised.

The main changes are as follows:

- the URL for test chart has been updated;
- the humidity requirement has been changed.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at <a href="https://www.iso.org/members.html">www.iso.org/members.html</a> and <a href="https://www.iso.org/members.html">www.iso.org/members.html</a> and <a href="https://www.iso.org/members.html">www.iso.org/members.html</a> and

#### Introduction

The scope of this document is limited to evaluation of ink cartridge yield of ink-containing cartridges (i.e. integrated ink cartridges and ink cartridges without integrated print heads) for colour photo printing with colour inkjet printers. This document can be applied to colour inkjet printers having an interface to a computer as well as colour inkjet printers that cannot be connected to a computer. This document can also be applied to the inkjet printer component of any multifunctional device that has a digital input printing path, including multi-function devices that contain inkjet printer components. Both liquid and solid ink products can be tested using this document.

The cartridge yields of primary cartridges are determined by an end of life judgment, or signalled with either of two phenomena: fade, caused by depletion of ink in the cartridge, or automatic printing stop, caused by an ink out detection function. The cartridge yields of supplemental cartridges are estimated. It is envisioned that one of the uses of this document will be for the calculation of cost per page (CPP). While this document measures a portion of this cost, it is not used as the sole component of CPP calculation. Additional factors need to be considered for accurate CPP calculations.

## Information technology — Office equipment — Method for the determination of ink cartridge yield for colour photo printing with inkjet printers and multi-function devices that contain inkjet printer components

#### 1 Scope

The purpose of this document is to provide a method to determine the ink cartridge yield of ink-containing cartridges (i.e. integrated ink cartridges and ink cartridges without integrated print heads) for colour photo printing with colour inkjet printers and multifunction devices that contain inkjet printer components. In the case where a cartridge set can be used in multiple printer models, only one yield test is performed as long as the difference between printer models does not impact yield.

NOTE A cartridge supplier can choose to use more than one market identifier for a single physical cartridge. In this case only one yield test is required as long as there are no differences in the cartridges other than market identifiers.

This document prescribes the following:

- the test method that manufacturers, test laboratories, etc. use to determine ink cartridge yield;
- the method for determination of declared cartridge yield values for photo printing from the test results; and
- the appropriate method of describing the cartridge yield for photo printing in documentation supplied to the consumer by the manufacturer.

This document is only intended for the determination of ink cartridge yield. No other claims can be made from this testing regarding quality, reliability, etc.

This document can be used to determine the yield of any cartridge that is used during the printing of the photo test file defined in ISO/IEC 29103.

This document is not for use with printers whose minimum printable size is equal to or greater than A3. This document is not intended to measure the yield of photo printing on paper size larger than  $4" \times 6"$ , L or A6. In addition, this document is not for use with industrial printers or point of sale printers. It only applies to desktop printing systems.

#### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 24711, Information technology — Office equipment — Method for the determination of ink cartridge yield for colour inkjet printers and multi-function devices that contain printer components

ISO/IEC 29103, Information technology — Office equipment — Colour photo test pages for measurement of ink cartridge yield for colour photo printing